

## More RIVA Editions

### Wayfinding

Assistance anywhere, anytime. Now your business can offer a customer service solution 24/7. RIVA covers for your reception staff during peak and after hours, without the price of a full-time employee!



### Public Information Exchange

Jump into the digital world with RIVA and utilize rich multi-media display systems. The Public Information Assistant can be interactive or used as an information broadcast system. Use a single display or scale for an enterprise network.



### Virtual Receptionist

Secure, yet personable remote visitor reception and management. See how RIVA can let you multi-task reception duties and increase customer service. Integrates into existing security systems!

For more information on our complete RIVA product line, contact your AXentSoft sales representative at (608) 443-4999.

**Now is the time to call AXentSoft.**



2902 Agriculture Drive  
Madison, Wi USA 53718  
phone (608) 443-4999  
fax (608) 223-0807  
www.axentsoft.com



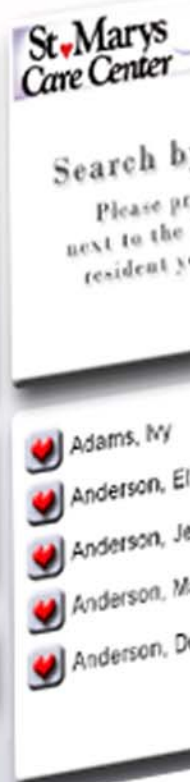
## RIVA Product Guide

### Registration for Conferences, Trade shows, and Visitor Registration



TOUCH HERE  
for  
Resident Directory

Staff Assistance



2902 Agriculture Drive  
Madison, Wi USA 53718  
(608) 443-4999  
www.axentsoft.com

## Registration Features/Benefits

### Assist Current Registration Staff

- Relief during rush or peak hours
- Information is always concise and understandable
- Utilize on-demand printing to reduce waste
- Provides exhibitor or presentation directories
- Expedite on-site registration

### Assistance Anywhere, Anytime

- 24/7 Customer Service
- Extend registration hours & locations
- All weather: can be used both indoors and outdoors

### ADA Compliance & More

- Handicap Accessible
- Multilingual

### Easy Administration & Maintenance

- Developed for non-technical person
- Remote maintenance
- Remote hardware service notification



## RIVA System Overview

A single display monitor or a network of monitors, often placed in a kiosk enclosure, is installed in lobbies, entry ways, and highly trafficked areas to display information. A touch-screen is added to make the RIVA system interactive. The monitors are then connected to a PC placed either in the vicinity of the monitors, or in the kiosk enclosure.



**Peripherals**, such as printers, cameras, speakers, mics, card swipes, bill acceptors, telephones and more can be easily added to the RIVA system. Your existing or future **security system** can also be integrated into RIVA to create a complete **visitor management system**.



AXentSoft's proprietary **software** is what gives the hardware listed above its functionality. The visitor can approach the interactive display monitor and receive and deliver any type of **digital information**. Our development team has spent nearly a decade refining its



## RIVA System Overview

approach to facilitate the complete and timely transfer of information.

This system has **remote administration capabilities for real-time updates and monitoring**. Both the front-end and back-end of the RIVA system are developed for use by a **non-technical person**.

All hardware and software components to the RIVA system are developed to be **in accordance with ADA regulations**. AXentSoft employs **HIPPA certified** team members to ensure that all RIVA systems installed in medical settings are in accordance with HIPPA regulations.



## Typical RIVA Network Setup

