

More RIVA Editions

Virtual Receptionist

Secure, yet personable remote visitor reception and management. See how RIVA can let you multi-task reception duties and increase customer service. Integrates into existing security systems!



Wayfinding

Assistance anywhere, anytime. Now your business can offer a customer service solution 24/7. RIVA covers for your reception staff during peak and after hours, without the price of a full-time employee!



Registration

Let RIVA relieve the "registration rush" before, during and after peak registration hours with self-serve electronic registration. Customized to your registration needs.

For more information on our complete RIVA product line, contact your AXentSoft sales representative at (608) 443-4999.

Now is the time to call AXentSoft.



2902 Agriculture Drive
Madison, Wi USA 53718
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RIVA Product Guide

Public Info Exchange for Retail & Event Venues



TOUCH HERE
for
Resident Directory

Staff Assistance



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Public Info Exchange Features/Benefits

Public Announcement

- Use a single display in a small business, or scale a display network to fit your needs
- Broadcast emergency action plans
- Direct visitor flow

Multi-Media Ready

- Replace old static signage with rich media
- Use sound, video, flash and other media in combinations
- Automatic content scheduling

Compliment Existing Resources

- Offer additional in-depth information for HR departments, museum exhibits, or products
- Offer customer services at remote locations
- Use for corporate branding messages
- Utilize sponsorship & advertisement schemes

Assistance Anywhere, Anytime

- 24/7 Customer Service
- Extend registration hours & locations
- All weather: can be used both indoors and outdoors

ADA Compliance & More

- Handicap Accessible
- Multilingual

Easy Administration & Maintenance

- Developed for the non-technical person
- Remote maintenance
- Remote hardware service notification

RIVA System Overview

A single **display monitor** or a network of monitors, often placed in a **kiosk enclosure**, is installed in lobbies, entry ways, and highly trafficked areas to display information. A **touch-screen** is added to make the RIVA system **interactive**. The monitors are then connected to a **PC** placed either in the vicinity of the monitors, or in the kiosk enclosure.

Peripherals, such as printers, cameras, speakers, mics, card swipes, bill acceptors, telephones and more can be easily added to the RIVA system. Your existing or future **security system** can also be integrated into RIVA to create a complete **visitor management system**.

AXentSoft's proprietary **software** is what gives the hardware listed above its functionality. The visitor can approach the interactive display monitor and receive and deliver any type of **digital information**. Our development team has spent nearly a decade refining its



RIVA System Overview

approach to **facilitate the complete and timely transfer of information**.

This system has **remote administration capabilities for real-time updates and monitoring**. Both the front-end and back-end of the RIVA system are developed for use by a **non-technical person**.

All hardware and software components to the RIVA system are developed to be **in accordance with ADA regulations**. AXentSoft employs **HIPPA certified** team members to ensure that all RIVA systems installed in medical settings are in accordance with HIPPA regulations.



Typical RIVA Network Setup

